

D-Link Middle East & Africa | Product Warranty Terms

Product Type	Warranty Period
Managed Switches DGS-3000 series, DGS-3130 series, DGS-3630 series, DGS-8600E series DMS-3130 series DXS-3130 series, DXS-3410 series, DXS-3610 series, DXS-5000 series DXS-F3500 series DQS-5000 series	5 Years
Managed Switches DGS-9600E series	3 Years
Industrial Switches DIS-210G series, DIS-310G series DGS-F1000 series (<i>excluding DGS-F1008P-2S</i>), DGS-F3000 series (<i>excluding DGS-F3004P-2S, DGS-F3008P-2S, DGS-F3016P-4S</i>), DES-F3200 series, DGS-F3400 series, DGS-F3600 series, DGS-F3700 series	5 Years
Industrial Switches DIS-100E series, DIS-100G series, DIS-110G series DGS-F3004P-2S, DGS-F3008P-2S, DGS-F3016P-4S DGS-F1008P-2S	3 Years
Smart Switches & Media converters DGS-1100 series, DGS-1210 series, DGS-1250 series, DGS-1510 series, DGS-1520 series, DGS-1530 series, DGS-F1100 series (<i>excluding DGS-F1100-10PS</i>) DMS-F1100 series, DMS-1250 series DXS-1100 series, DXS-1210 series, DXS-1250 series, DLS-F1100 series, DMC-F Series (<i>excluding DMC-non-F Series</i>)	5 Years
Smart Switches & Media Converters DGS-F1100-10PS, DGS-F1210 series, DGS-F1500 series, DMC-Series	3 Years
Business Wireless Products DAP-2680, DAP-2682 DAP-X2810, DAP-X3060, DAP-X3060W, DAP-E3620, DAP-E7240, DAP-E9560, DAP-E3620OU, DAP-X3060OU, DAP-3712, DAP-F3750-N DNH-1000, DNH-3000 DLA-Series	5 Years
IP Surveillance DCS-F5 series, DNR-F5 series	3 Years
All Other Products	2 Years
Spare Kits, Spare parts, Batteries	90 Days

All Warranties are limited warranties and are subject to change without notice.

PRODUCT WARRANTY

D-Link provides a limited warranty for its products only to the person or entity that originally purchased the product from D-Link or its authorized reseller or distributor. D-Link will provide warranty service in accordance with the applicable warranty policy of the country where the D-Link product was purchased. The warranty period starts on the date of purchase from D-Link or its authorized reseller or distributor. You may be required to provide a proof of purchase as a condition of receiving a warranty service. Your sales or delivery receipt, showing the date of purchase of the product, is your proof of purchase. You are entitled to warranty service if required within the warranty period under the terms and conditions of this document. **Warranty Period Table** The warranty periods stated in this table supersede and replace the warranty periods stated in the user's manuals for relevant products.

WARRANTY COVERAGE

The warranty periods stated above represent D-Link's general warranty terms and are provided for reference. Where a signed Distributor or Partner Agreement is in place, the warranty terms specified in that agreement shall take precedence over the periods stated above. Warranty periods may also vary by country in accordance with applicable local requirements.

WHAT IS NOT COVERED

The limited warranty provided by D-Link does not cover: Products that have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; and any hardware, software, firmware or other products or services provided by anyone other than D-Link or any Service Office.

DISCLAIMER

Except for the limited warranty specified herein, and to the maximum extent permitted by applicable law, the product is provided "as is" without any warranty of any kind, including, without limitation, any warranty of merchantability, fitness for a particular purpose, or non-infringement.

LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, D-Link shall not be liable under any contract, negligence, strict liability, or other legal or equitable theory for any loss of use of the product, inconvenience, or damages of any character, whether direct, special, incidental, or consequential, including, but not limited to, loss of goodwill, work stoppage, computer failure or malfunction, or loss of information or data contained in, stored on, or integrated with any product returned to D-Link for warranty service, resulting from the use of the product, relating to warranty service, or arising out of any breach of this Limited Warranty, even if advised of the possibility of such damages. The sole remedy for a breach of the foregoing Limited Warranty shall be repair, replacement, or refund of the defective or non-conforming product, subject to applicable law.

Nothing in this Limited Warranty excludes or limits any rights or remedies that cannot be excluded or limited under applicable law.