

How to Generate Customer Key for Permanent License

Step 1

Open the license portal <https://partner.gajshield.com/> on any web browser installed.

GAJSHIELD Partner Portal

ADVANTAGES OF GAJSHIELD PARTNER PORTAL

- Customer Management**
Single Portal to Manage All your Customers Subscriptions and know their expiry
- Training and Certification**
Single Portal to Manage All your Customers Subscriptions and know their expiry
- Knowledge Base**
Single Portal to Manage All your Customers Subscriptions and know their expiry
- Sales Program And Offers**
Single Portal to Manage All your Customers Subscriptions and know their expiry

Login to Partner Portal

Enter your email address

Enter your password


Log In

Forgot Password ? | Register

Step 2

First time login users will have to register on the partner's portal, after registration a verification email will be sent on your registered email address.

Step 3

After verification of your register email address, login on the partner's portal. Click on the  "Generate Customer Key" icon.

GAJSHIELD Partner Portal

HOME MANAGE RESELLER KEYS - MANAGE USERS MANAGE DEMO MANAGE PROFILE - KNOWLEDGEBASE OFFERS NEWS CONTACT US LOGOUT

- GENERATE CUSTOMER KEY
- VIEW CUSTOMER KEYS
- MANAGE DEMOS
- VIEW CUSTOMER APPLIANCES
- TRAINING - CERTIFICATION
- MANAGE USERS
- KNOWLEDGEBASE
- MANAGE YOUR PROFILE
- CHANGE PASSWORD
- OFFERS
- NEWS
- CONTACT US

Step 4

Insert the appliance information for which customer key will be generated.

- **Model Number** : Select the model from the drop down list for which customer key needs to be generated.
- **Appliance Serial Number** : Insert the appliance serial number for which customer key needs to be generated.
- **Reseller Appliance/Service Key** : Reseller key will be provided by your regional distributor.

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Generate Customer Key

Use this form to create a customer service key using your reseller key. Send the generate key to your customer. Your customer will use the generated key to register their service subscription. Once registered, customer can download the license file which needs to be uploaded to GajShield firewall.

Note: Subscription will only get activated when the license file is uploaded to the firewall appliance.

Model No:

Appliance Serial No:

Reseller Appliance/Service Key:

Step 5

Once the Customer key is generated, share the customer key with your end customer. Once the customer registers the key, "Customer Registration Date" will be seen or else the registration date will show "None".

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Customer Keys

Below table provides a list of generated customer keys using your reseller keys. These customer keys can be provided to your customer to register their appliance and download the license file.

CUSTOMER KEYS								
Reseller Registration Key: <input type="text"/> <input type="button" value="Submit Query"/>								
Serial No	Model No	Service Description	Duration	Reseller Key	Customer Key	Key Creation Date ▾	Customer Registration Date	
40dc40010148H	GS40dc	Premium Bundle Service	3 year(s)	8PN30TL395DJB08VF50R	LRW1X588H4P1TUQ6V721	2015-08-24	2015-08-24	
20dc20020084	GS20dc	Basic Bundle Service	1 year(s)	29AD9WG9IT11M40K90VC	QJ17YFA45K6TI726XU43	2015-08-21	None	
40dc40010105H	GS40dc	Premium Bundle Service	1 year(s)	4E58MVF05G4KW707RU8Z	959ZE46WC1J54SU53XGL	2015-08-17	2015-08-17	

Important Renewal Note: - For renewal of appliance services follow the above steps, if the customer fails to retrieve license login to generate permanent license for GajShield appliance. Customer will have to email appliance serial number on license@gajshield.com & we will revert back to your email with the customer login details.

For further assistance please Contact GajShield Support on 1800 22 0032

Email: license@gajshield.com